# How to reset your Dashboard password



# Solving Password Problems in 4 Easy Steps Forgotten Password

#### 1. Click on password

On the dashboard login page there is a link below the password input called "Forgot Password?" Click on the link and you will be taken to a new DDD Dashboard page.

Password		• 8
	Forgot Password?	

#### 2. Enter username then reset password

On this page you will be asked to put your username into a text box. Next, click on the "Reset Password" button.

	Please enter your user name.	
	User Name	User.Name
e	t Password	Return to Login Page

#### \*Please note that your DDD username does not change

## 3. If successful, click finish

If your username was entered correctly then a message will appear saying "Password reset successfully". Click on the "Finish" button to get back to the Dashboard login page.

# Finish

#### 4. A new password will be sent to your email inbox

Open this mail and find the new password. Use this password with your username to log back into the dashboard.

## For assistance please contact the DDD Helpdesk:

## help@dbedashboard.co.za







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